

**Silapathar College, Silapathar**  
**Internal Quality Assurance Cell (IQAC)**  
**Website: [www.silapatharcollege.edu.in](http://www.silapatharcollege.edu.in)**  
**Email: [silapatharcollege@gmail.com](mailto:silapatharcollege@gmail.com)/[rajupegu.2014@gmail.com](mailto:rajupegu.2014@gmail.com)**  
**NAAC Accredited with CGPA of 2.62 on 15/11/2015 as 'B' Grade**  
**Student Survey Satisfaction on Silapathar College: 2019-2020**  
**Mobile No. 8876068776/970760164**

SI No.	Criteria	Frequency (%) Total Responses = 407				
		5	4	3	2	1
		Outstanding	Excellent	Good	Satisfactory	Not Satisfactory
1	Quality of Handouts provided by the faculty, if any	105 (28%)	101 (25%)	150 (37%)	45 (11%)	6 (1%)
2	Discussion of case studies in the classroom, if applicable	95 (23%)	157 (39%)	101 (25%)	50 (12%)	4(0.98%)
3	Effectiveness of delivery of lectures	110 (25%)	135 (33 %)	101 (25%)	59 (14.4%)	2 (0.49%)
4	Availability of faculty after class hours for guidance	80 (20%)	95 (24%)	194 (48%)	32 (9%)	6(1.47%)
5	Transparency & fairness of evaluation system/Internal Examinations	103 (25%)	140 (34%)	153(38%)	6 (1.47%)	5 (1.2%)
6	Relevancy of theory to practical sessions	90 (22%)	149 (37%)	143(35%)	23 (7%)	2 (0.49%)
7	Completion of course on time	102 (25%)	179 (44%)	110 (27%)	16 (4%)	-
8	Disbursal of course degrees	106 (26%)	124 (30%)	158 (39%)	19 (5%)	-
9	Degree of satisfaction with conference/Seminars	105 (26%)	110 (27%)	134 (33%)	55(14%)	3 (0.73%)

10	Conduct of educational visits	90 (22%)	110 (27%)	158 (39%)	49 (12%)	-
11	Career Counselling	80 (20%)	70 (17%)	197(48%)	60 (15%)	-
12	Adequacy and effectiveness of teaching Aids used( LCD/OHP/White Board)	50 (12.2%)	120 (29.4%)	198 (49%)	19 (5%)	20 (5%)
13	General Environment	90(22%)	155(39%)	109(27%)	43(11%)	10 (2.45%)
14	Utility of Seminar Hall to the students					
15	Responsiveness to your issues by Administrative Departments ( Principal, Vice-Principal, Head of Department, Library Staff, Office Staff, Gate Keeper)	101 (25%)	130 (32%)	150 (37%)	26 (6.3%)	-
16	Rules for late payment of fees	36 (9%)	104 (26%)	113 (28%)	133 (37%)	21 (5.1%)
17	Penalty for library penalty charges	5 (12.2%)	15 (3.6%)	104 (26%)	178 (44%)	105 (26%)
18	Degree of satisfaction with the fee Structure wherever applicable: B.A	35 (9%)	103 (25%)	101 (25%)	155 (14%)	13 (3.19%)
19	Notice Board Updation	156 (38%)	150 (37%)	73 (18%)	28 (7%)	-
20	Staff Politeness and support	85 (21%)	180 (44%)	105 (26%)	27 (7%)	10 (2.45%)
21	Cleanliness of Class room, Hostel, Laboratory, Laboratory, Library, Corridors, Toilets, Drinking Water & General Area.	108 (27%)	156 (38%)	111 (27%)	18 (4.42%)	14(3.4%)
22	<b>Library:</b> a) Timely Delivery of Course Books b) Quality of books offered in the Book Bank c) Adequacy of books for all subjects d) Availability of reference books e) Quality of Books f)Relevance books to syllabus g) Availability of journals h)Availability of case- studies i) Availability of proper sitting arrangements j) Timings of library k) Support and cooperation of the library staff	177 (43.4%)	117 (29%)	82 (20%)	31 (7.6%)	-

	l) Utilization of the Library					
23	<b>Canteen:</b> a) Availability of snacks b) Prices of eatables c) Quality of eatables e) Cleanliness and maintenance of the canteen f) Standard of services g) Hygiene and sanitation	-	65 (16%)	70 (17%)	213(52.3%)	59 (14.4%)
24	<b>Security:</b> a) Security of campus b) Support and cooperation of the security staff c) Security of the students' material	-	5 (1.2%)	107 (26.2%)	149 (37%)	146 (36%)
25	<b>Parking:</b> a) Availability of space	78 (19%)	60 (15%)	108 (27%)	134 (33%)	27 (6.6%)
26	<b>Computer Facilities:</b> a) Timings of computer lab b) Adequacy of software loaded on PC's c) Internet facility d) Digital Virtual Library e)Language Laboratory	55 (14%)	68 (17 %)	142 (35%)	142( 35%)	-