GRIEVANCE REDRESSAL CELL OF SILAPATHAR COLLEGE

The Grievance Redressal Cell of Silapathar College is composed of the following members:

GRIEVANCE REDRESSAL CELL:

1. Mr. Lalit Chandra Doley, Vice-Principal, Associate Professor, Department of Economics - Convener

2. Dr. Baby Morang Doley, Associate Professor, Department of Economics - Faculty Member

3. Mr. Dinesh Chandra Pegu, Assistant Professor, Department of Political Science – Member

4. Dilip Dutta, Associate Professor, Department of Economics – Member

5. Hitesh Chandra Taye, UDA - Non Teaching Member

In addition, the duties of the Cell are broadly given as below:

6. Danish Pegu, Vice-President, Students’ Union – Student Member

The Grievance Redressal Cell will to deal with grievances from students, teachers, employees and guardians of the college.

Functions of the Grievance Redressal Cell

1) The Grievance Redressal Cell of Silapathar College will entertain the grievances in writing from students, teachers, employees and guardians directly or through a complaint box.

2) The cell through a notification at the beginning of each session shall encourage all its constituents to put forward their grievances, if any.

3) The Convener shall check the complaint box daily.

4) The Convener along with other members will scrutinize the grievances and will be forwarded to the respective Sub-Committees/ Principal/ GB as the case may be, for redressal.

5) The Convener shall intimate the follow up action to the complaint.
6) The Cell shall take prompt steps for redressal of grievances relating to irregularity of teachers and employees.

7) Anonymous complaint shall also be entertained and enquired.

8) The Convener may call emergency sitting of the Cell considering the urgency of redressal of a complaint. In such case, quorum of the cell will not be essential; otherwise presence of three members will form a quorum.